**Terms & Conditions -**

1. Spaceup Quality Promise does not cover natural wear and tear or damage caused by rough handling or using the product beyond its intended use. Reading care instructions is strongly recommended to ensure longevity.
2. The following are not considered as defects: natural wood characteristics such as variations in grain, color, mineral streaks and knots.
3. Notify Spaceup within 10 days of any defect first coming into notice, via phone or e-mail.
4. Spaceup will honour its quality promise only when the quality promise time period has not expired, subject to the limitations set through Spaceup Terms & Conditions.
5. The scope of Spaceup quality promise cannot be changed or broadened by any authorized representative of Spaceup.
6. Spaceup will honour its quality promise only when
   * The product supplied and installed is properly maintained and used for normal domestic use.
   * The product is still owned by the original purchaser.
   * The product is still at its original installed position and location.
7. Spaceup quality promise does not include
   * Any labour, installation or transportation costs or any responsibility for damage that Spaceup considers as natural wear and tear of finishes and surfaces.
   * Any products used or installed in conjugation with Spaceup kitchen/ wardrobe/ modular storage such as electrical & plumbing fixtures, countertops and appliances. Any use of Spaceup cabinetry or component parts which are contrary to instructions furnished by Spaceup will void this quality promise.
   * Any cabinetry or component parts that Spaceup considers to have been subject to alteration, modification, accident, abnormal use, extreme temperatures and continuous contact with water, high moisture levels or use of harsh and /or abrasive cleaning chemicals.
   * Normal incidental deterioration like nicks, cuts, scratches and abrasions which are resulting from normal use during the standard life of the product.
8. Spaceup will not be held responsible for any claims arising out of defects due to material or workmanship of products not listed under claim terms listed.
9. Spaceup reserves the right to alter specifications in keeping with its policy of continuous product evaluation and improvement.
10. Repair(s) and/or replacement(s) are subject to the current product offerings of styles and construction options within the Spaceup product line, at the time of the claim. If a claim is filed after a Spaceup product becomes obsolete or discontinued, Spaceup will replace the affected component with a replacement component of a similar style based on availability at the time of the claim.
11. Any decision regarding repair of the said component (in part or whole) solely lies with the authorized Spaceup representative. The decision will be made following an inspection by the representative whether to repair at site, or return product to the factory for refurbishing/ replacement.
12. Liability: Spaceup will make all efforts to replace/ repair the said defect within a reasonable period of time. Spaceup will not be liable for any direct/indirect loss to the user due to the defect or delay in providing the service, or any fault arising due to design, application or installation. In no event shall the liability of Spaceup, under this quality promise, exceed the purchase price of the product or its replacement.
13. The quality promise is not renewed, in case the Spaceup modular cabinets or components are replaced in part or whole during the said quality promise period. The replaced parts will continue to be covered under our quality promise only till the remainder of the period as indicated in its respective table. Barring components which carry a lifetime warranty, the quality promise for any product under any circumstances will not exceed a period of 5 years (for modular wardrobes & storages) and 10 years (for kitchens) from the date of possession.
14. Spaceup.in is a marketplace that facilitates buyers and sellers of goods and services to transact and is not the seller of any products and services.
15. All registered curated vendors with Spaceup.in undergo an intensive 5-step quality and background check. The registered vendors are the providers of guarantees and warranties, if any, for products and services offered by them. Spaceup.in only acts as a facilitator, for the benefit of its users and under no event can be liable for any indirect, incidental, special, exemplary, punitive or consequential damages and quality issues, whatsoever.
16. All Invoices for the products & services catered by registered vendors with Spaceup.in shall be done by them directly to customers, except design & handling fees. Please get in touch with Spaceup authorised representative to know more.

Please note: Spaceup Quality Promise ensures multiple quality checks, at every stage, so that we only deliver the best to you. Spaceup.in is a marketplace that curates and facilitates sales of goods but under no event can be liable for any indirect, incidental, special, exemplary, punitive or consequential damages and quality issues, whatsoever. Spaceup.in, for the benefit of users, may try to help users resolve disputes, at their request. Spaceup.in does so in its sole discretion, and it has no obligation to resolve disputes between users or between users and outside parties.